Customer Test Guide

Start here

All people, accounts, configurations, review outcomes and implementation statements in this kit are invented for training. No CUI, export-controlled information, real contract data or credentials are included. Do not submit these files to SPRS, an assessor or a contracting officer as evidence of real implementation.

What you are testing

You are testing a customer readiness workflow, not filing for certification. Open https://cmmcagents.com/test-lab for the local desktop walkthrough. If not published yet, use /test-lab in the Lovable preview. Download the ZIP and double-click it on your Mac to extract it.

What is in the ZIP

Seven example artifacts: SSP excerpt, policy, incomplete access register, incomplete configuration, two-item POA&M, 110-control benchmark worksheet and evidence index. corrected/ contains two replacement examples. 08-expected-results.pdf explains the scoring benchmark and customer deliverables.

Use a separate test workspace

Sign in at https://cmmcagents.com and open My workspaces. Create a clearly named fictional test workspace through the available setup flow. Do not overwrite a real customer assessment or create repeated Apex demo workspaces. Use no real UEI, CAGE, contracts, sensitive system details or CUI.

Live capability boundaries

Evidence uses one file per record, maximum 25 MB. The app does not unpack ZIPs, import the worksheet, automatically read the PDF to verify controls, fix technical systems, or file an official result. The desktop lab is clearly labeled a simulation and never writes to your account.

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1. Open CMMC Agent

Visit cmmcagents.com. Start free, complete the intake, create your account, and save a separate fictional test workspace. Use no real identifiers or CUI.
Expected: The test workspace belongs to your account. This screen is a local simulation, not your actual workspace.

2. Unzip the test kit

Download and extract the ZIP on your Mac. The Evidence page stores one selected file at a time; it does not unpack ZIP files or import CSV answers.
Expected: Seven sample artifacts appear in the folder, plus a guide, corrected examples and an expected-results report.

3. Attach each artifact

In the real workspace: Evidence → Add evidence. Enter a title, choose a type, enter the control IDs from the index, select one extracted file, confirm no CUI, and save. Repeat for each relevant artifact.
Expected: Evidence starts pending. The lab stages fictional filenames only; it never uploads files or reads your workspace.

4. Check the SSP scope

Open 01-SSP-excerpt.pdf. Check system name, boundary, people, assets and connections. In SSP & exports → System information, enter only the fictional scope. The excerpt is not a full 110-control SSP.
Expected: Reviewer flags missing full narratives. A file upload does not mark 3.12.4 implemented; real SSP sufficiency must be assessed separately.

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5. Review access evidence

Open 03-access-review-incomplete.csv. Account lab-user-03 has no approver or review date. Open its evidence card, enter review notes and reject it. Inspect requirement 3.1.1 in Controls.
Expected: NEEDS-REVIEW · The simulator identifies one unresolved access authorization gap, weighted five points.

6. Check failed-logon settings

Open 04-login-configuration-incomplete.txt. failed_logon_limit=not_configured. Reject it with a clear note and review requirement 3.1.8. This is a fictional export, not a security test.
Expected: MISSING · The simulator identifies a second gap, weighted one point.

7. Record assessment answers

In a real test workspace, answer only controls you have reviewed. Use Not implemented for the two sample gaps; keep unverified controls Not assessed. The lab alone assumes the other 108 controls implemented for a scoring benchmark.
Expected: SIMULATED · 110 − 5 − 1 = 104. Your live score will differ unless all benchmark assumptions match; never copy these assumptions into a real assessment.

8. Build the remediation plan

Autopilot previews prioritized steps. On a paid plan, Run Autopilot saves missing POA&M entries. Re-running should not duplicate existing entries. The assistant can draft guidance, but people make the actual fixes.
Expected: SIMULATED · Two open sample actions. No paid action, plan upgrade or workspace save occurs in this lab.

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9. Resolve the sample gaps

Compare the two files in corrected/ with the originals. In real work, the IT owner obtains approval and changes the actual system through an authorized process. Upload new sanitized evidence separately; retain the old review record.
Expected: USER-ASSERTED · Corrected examples show an approver and a configured limit. They are fictional, not proof that any real system was fixed.

10. Human review and retest

A qualified reviewer checks approvals and tests the real access and logon behavior. Record review notes, accept adequate evidence, then update control answers and close POA&M items only when the findings are supported.
Expected: SIMULATED · Benchmark score becomes 110 after both assumed fixes. A score of 110 alone does not establish CMMC certification.

11. Prepare customer outputs

Paid SSP & exports provides a draft SSP PDF, POA&M CSV and executive briefing PDF from saved workspace data. Review scope, all narratives, remaining gaps and evidence before sharing outside the team.
Expected: Customer receives readiness drafts, an evidence/review trail and remediation accountability—not a government certificate.

12. Confirm the official path

The contractor confirms contract scope and required assessment path with qualified personnel. Official self-assessment, C3PAO assessment, SPRS entry and affirmations happen through the applicable external processes, not this app.
Expected: Readiness handoff complete · No official assessment, filing, affirmation or certification was performed.

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Workspace roles

Contractor owner: Owns the workspace; edits assessments and evidence; reviews evidence; manages invites. Only the owner can delete the workspace. Approves organizational scope and external submissions. App ownership is not assessor accreditation.

Contractor team / Member: Adds evidence, updates control answers and works remediation tasks. Cannot manage invitations or accept/reject evidence. Assign IT/security responsibilities internally.

Consultant: Edits answers, reviews evidence and manages collaborators within authorized workspaces. Helps prepare readiness documentation; does not certify merely by using this role.

Assessor / Reviewer: Reads assessment data and records evidence acceptance/rejection with review notes. Cannot edit control answers, add/delete evidence or manage members. This role does not make someone an official C3PAO.

Seth and external participants

Explains controls and drafts guidance. Rules-based Autopilot previews priorities and its paid run saves missing POA&M entries. Does not independently verify implementation, change your systems, submit SPRS or issue certifications.
Your qualified assessment team and affirming official follow the required official process outside this app.

Official references and applicability

Confirm requirements from your actual solicitation/contract and qualified assessment personnel. This kit does not assert current phase dates or a universally applicable assessment route.
NIST Rev. 2: https://doi.org/10.6028/NIST.SP.800-171r2
CMMC rule: https://www.ecfr.gov/current/title-32/subtitle-A/chapter-I/subchapter-G/part-170
DFARS CMMC: https://www.acq.osd.mil/dpap/dars/dfars/html/current/204_75.htm

Cleanup

Delete only your own test evidence/workspace when finished, using the owner name-confirmation flow. Deleting a workspace does not cancel subscriptions. No invitation, email, payment, official filing or actual system change is required to run the simulated lab.